

THE LIR ACADEMY

SHORT COURSE ACADEMY

TERMS & CONDITIONS

1. ALL SHORT COURSES ARE NON-REFUNDABLE AND NON-TRANSFERRABLE.
Please note Article 16 (l) of the [EU Consumer Rights Directive](#) states that leisure activities are excluded from its 14-day cooling off period if the contract provides for a **specific date or period of performance**. As such, this 14-day cooling off period does not apply to bookings made for short courses with The Lir Academy and by accepting these terms at the time of booking, students are bound by these terms forthwith.
2. All courses must be paid in full in advance with The Lir Academy, unless otherwise agreed in writing that a payment instalment plan has been approved.
3. Instalment Plans are available on courses over 20 weeks in duration. Students wishing to avail of payment plans should contact shortcourses@thelir.ie for further details. The Lir Academy reserves the right to refuse any request of instalment plans.
4. The Lir Academy reserves the right to legally pursue any student in breach of their obligations to maintain regular payments of their payment plan. Such matters will be passed on to our debt collection agency and pursued to the fullest extent of the law as a matter of policy.
5. We can only accept bookings from participants over the age of 18 years. Participants under the age of 18 wishing to book onto any of our youth programmes must organise for a parent or guardian to book on their behalf.
6. **Cancellation Policy:**
 - a. In the event that The Lir Academy must change dates / times of a course, anyone who cannot participate in the course at a later date will be offered a full refund or an option to defer to a later course.
 - b. We are unable to offer any refunds, discounts or offers of deferred placement to short course customers on medical grounds (sick, injured, infection, in pain, lost voice etc.)
 - c. No refunds, discounts or offers of deferral will be given to customers based on financial difficulties.
 - d. No refunds will be offered to students who are removed from a course as a result of being in breach of our code of conduct – see that below.
 - e. No refunds, discounts or offers of deferral will be given to customers based on course dates no longer being suitable – unless the original advertised dates have been changed by The Lir Academy. In this instance, if the new dates are unsuitable a full refund will be offered.

- f. Unfortunately, we cannot offer refunds, discounts or deferred placement due to family bereavement.
 - g. No partial refunds, discounts or deferrals will be offered to any customer who misses classes on any of our short courses.
 - h. No refunds, discounts or deferrals will be offered to any customer who booked the wrong course or who decides, once it has begun, that they do not wish to complete the course.
 - i. Please note that while every effort will be made to avoid it, courses may need to be cancelled due to changes in tutor availability.
 - j. In the unlikely event that a course is interrupted, we will work with the participants to resume the course to maximise their availability and attendance.
- 7. The Lir Academy reserves the right to change the tutor team on any course at any stage of its duration.
 - 8. Gifting courses to friends / family - please note that no exceptions will be made to our standard cancellation policy for customers who have purchased courses for a friend or family member, who end up being unable or uninterested in attending the course. Please contact info@thelir.ie if you would like to hear more about our Gift Vouchers.
 - 9. CODE OF CONDUCT - The Lir Academy prides itself on providing all our staff, students and course participants with a vibrant, dynamic and safe working environment. As an academy, we are committed to welcoming an inclusive and diverse range of people into our organisation. We welcome all persons regardless of gender, ethnicity, sexual orientation, religion, civil or family status, age, disability or race. The Lir Academy operates a zero-tolerance policy regarding bullying and harassment of any nature, and will expel without refund, any person(s) found to be engaged in bullying or anti-social behaviour of any kind. A comprehensive listing of all Lir Academy policies is available here <https://thelir.ie/policies>
 - 10. The Lir Academy reserves the right to refuse admission to any student to any course at any stage of the year.
 - 11. Students are expected to conduct themselves in a professional manner at all times.
 - 12. Students are expected to be punctual for all classes.
 - 13. Students are expected to come to each class fully prepared as per our tutors' requests. Failure to do so may result in the student being expelled without refund.