# Short Course Frequently Asked Questions Updated 15/09/2022

#### **General Course questions**

#### Q: Which course should I do?

A: While we will provide some information on the course content and who the courses are suitable for- ultimately the decision of which course to sign up for is your own, we can't make that choice for you.

In each of the course listings, there are overviews of the courses where they outline the type of work undertaken and entry requirements for the courses, please refer to these when making your decision.

#### Q: How do I sign up/ apply for a course?

**A:** The majority of short courses can be booked directly through our website (<a href="https://www.thelir.ie/courses/short-courses">https://www.thelir.ie/courses/short-courses</a>) you just need to set up an account, enter your details and process your payment.

Some courses (ie. Intermediate Acting, Actors' Ensemble) are by application only and have to be approved by the course director. In this case you will apply via the website, upload any relevant information about your training and experience, answer some questions and submit the application.

Once your application has been approved, you will receive a payment link via email.

Your place on the course is not finalised until we have received payment.

#### Q: How do I know if my application has been received?

**A:** Once you apply or book on to a course, you should receive an automated email from our website. If you are worried you have been missed, please check your bank to ensure the amount has been debited or contact our reception who can double check your name is on the class list. Please give a few days before calling as sometimes the transaction may not appear on banking statements for a few days.

#### Q: I can't see the dates for the course I want, when is it running?

A: If you don't see any dates online for the next run of your selected course, we may be still finalising the last details and have not set the dates yet. Once dates are confirmed, they will be available on the course webpage.

Some courses only run once or twice a year and dates may not be set until closer to the time.

You can mail <a href="mailto:shortcourses@thelir.ie">shortcourses@thelir.ie</a> and ask to be put on a notification list for the course so you will be emailed once the course is available to book or audition for.

To ensure you don't miss anything, we also recommend you to sign up to our <u>NEWSLETTER</u>.

#### Q: What are the entry requirements?

A: Our entry requirements differ from course to course.

Introductory level courses generally do not have any auditions or applications and are open to anyone (provided they are within the age bracket).

Intermediate Courses usually require an application where you would outline your training and experience, which will then be reviewed by the course director who will either approve or decline your place on the course.

Selection of candidates is at the discretion of The Lir Academy.

Courses such as Actors' Ensemble and Junior Academy require an application and audition workshop- details of which can be found in the entry requirements/ application section of the course description.

We endeavour to create an inclusive and accessible environment for all our participants; if you have queries about access and accommodations, feel free to contact us with any concerns.

#### Q: Do you provide training consultations?

A: No. However, Personal Coaching sessions are available from our tutors at a rate of €100 per hour.

## Q: Are there any concession prices for short courses for unemployed, Trinity College students, older participants?

A: No, we do not offer concession prices as we are a registered charity and funds generated by the short courses go back into the development of programmes and facilities for the Lir.

For more information on how funding and donations are used, please visit the Development section of our website.

# Q: Will you help me get an agent/ representation? Do you advise on how to book jobs, etc?

A: No, as part of the short course programmes here at the Lir we work on developing your skills and craft as an actor, performer, writer, stage designer, etc. We do not provide any sort of career management advice or training.

#### Q: Are your courses suitable for teenagers?

A: All our short courses are 18's + with the exception of

- Junior Academy (15-17 years),
- Young Actors' 2 week & 4 week Programme (16+)
- Summer Acting Camp (13-15 years)
- Musical Theatre Intensive (16+)

You must be within the age category listed for the course by the first date of the course.

#### Q: Do courses have to be pre-paid?

A: Yes, We require the balance of the fee to be paid before the commencement of the course date- your place is not secured on the course without full payment.

You can pay via the website on booking or via a payment link received once your application has been successful.

You can also pay via card over the phone by telephoning our reception desk at 01 896 2559

We do not accept cash or cheques as payment.

If you are taking place on a longer term course- ie Actors' Ensemble or Junior Academy, payment is available in installations. Please contact <a href="mailto:shortcourses@thelir.ie">shortcourses@thelir.ie</a> for details on our payment plans.

#### Q: Are the courses accredited/ graded?

**A:** You will receive a certificate of completion at the end of the course but short courses are not accredited.

Stage Combat and Armed Combat both conclude with an examination (and certification) from the Irish Dramatic Combat Academy. This certification proves that you can perform and execute the skills safely and effectively, it does not qualify you to teach others any combat techniques.

#### Q: Do you accept late starts/ signups after the course has begun?

**A:** No, we do not allow people to join the classes late. Most of our courses are booked well in advance and it is very rare to have anyone spaces available by the time the course commences.

#### Q: What do I do if there has been a payment/ website issue?

**A:** If you are having difficulty with your order, please get in touch with our team either by phone at 01 896 2559 or email <a href="mailto:shortcourses@thelir.ie">shortcourses@thelir.ie</a> outlining the problem.

Please include your phone number so we can give you a call back.

#### Covid 19 related questions

#### Q: Are courses happening in person?

A: Yes- as long as government restrictions allow, all our short courses will run in person at the Lir Academy.

Some of our courses are <u>online</u> only and this will be clearly stated in the course description and title.

If government restrictions are imposed, we will be in touch regarding the course moving online or being deferred to a later date.

For more information, check out the T&C's of the course description.

## Q: If we go into Lockdown/Restrictions mean we can't have in person training will my course move online?

A: Suitable courses will be moved online if restrictions prevent us from in person training.

Not all courses can be delivered effectively as online courses (ie. Dance/movement classes) and may be deferred to a later date. If the later date does not suit, you may be refunded.

For more information, check out the T&C's of the course description.

#### Q: If I don't want to do an online course can I get my money back?

A: The learning outcomes of our courses are not affected by moving courses online and as such we are unable to refund courses if, due to government restrictions, they have to be moved online. However, if your course is deferred to a later date which is unsuitable- a refund can be organised.

#### Q: Do I have to be vaccinated?

A: As per current government guidelines, EU covid certs are no longer required.

#### Q: Do I have to wear a mask?

A: No, masks are not required. If you are suffering from covid symptoms, please do not attend the course until your symptoms have passed or you have had sufficient negative tests.

If you have any further questions, feel free to contact us by phone at 01 896 2559 or email info@thelir.ie or shortcourses@thelir.ie

The information included in these frequently asked questions document is liable to change and will be updated and reviewed over the course of the year.

For full details of our policies, terms and conditions please see our website:

https://www.thelir.ie/policies

https://www.thelir.ie/The-Lir-Academy-Terms-and-Conditions