

THE LIR ACADEMY

SHORT COURSES TERMS & CONDITIONS

1. **ALL SHORT COURSES ARE NON-REFUNDABLE AND NON-TRANSFERABLE.** Please note Article 16 (l) of the EU Consumer Rights Directive states that leisure activities are excluded from its 14-day cooling off period if the contract provides for a specific date or period of performance. As such, this 14-day cooling off period does not apply to bookings made for short courses with The Lir Academy and by accepting these terms at the time of booking, students are bound by these terms forthwith.
2. All courses must be paid in full in advance with The Lir Academy, unless otherwise agreed in writing that a payment instalment plan has been approved.
3. The Lir Academy offers Klarna as a payment option on all short courses (*subject to approval*). Interest free instalment plans on courses over 20 weeks in duration are available directly with The Lir Academy. Students wishing to avail of longer-term payment plans should contact shortcourses@thelir.ie for further details. The Lir Academy reserves the right to refuse any request of instalment plans.
4. Students on instalment plans remain liable for the full fee upon enrolment, as capacity is reserved for the full duration of the course. By selecting an interest-free payment plan, students agree upon booking, to complete all scheduled payments, even in the event of early withdrawal or non-attendance for any reason.
5. Contracts must be entered into by an adult (18+). Parent/guardian consent and booking is required for minor participants in our Youth Academy.
6. Cancellation Policy:
 - a. In the event that The Lir Academy must change dates / times of a course, anyone who cannot participate in the course at a later / different date will be offered a full refund or an option to defer to a later course.
 - b. We are unable to offer any refunds, discounts or offers of deferred placement to short course customers on medical grounds (sick, injured, infection, in pain, lost voice etc.)
 - c. No refunds, discounts, or offers of deferral will be given to customers based on financial difficulties.
 - d. No refunds will be offered to students who are removed from a course as a result of being in breach of our code of conduct – see further information below.

e. No refunds, discounts, or offers of deferral will be given to customers based on course dates no longer being suitable – unless the original advertised dates have been changed by The Lir Academy. In this instance, if the new dates are unsuitable, a full refund will be offered.

f. Unfortunately, we cannot offer refunds, discounts or deferred placement due to family bereavement.

g. No partial refunds, discounts, or deferrals will be offered to any customer who misses classes on any of our short courses.

h. No refunds, discounts, or deferrals will be offered to any customer who booked the wrong course or who decides, once it has begun, that they do not wish to complete the course.

i. If a course is cancelled by The Lir Academy in its entirety prior to commencement, a full refund or course transfer will be offered.

j. In the unlikely event that a course is interrupted for any reason, we will work with the participants to resume the course to maximise their availability and attendance.

k. No refunds, discounts, or offers of deferral will be granted due to accommodation issues, including a student's inability to secure or afford accommodation in Dublin after booking a course with The Lir Academy.

l. If a course is cancelled or rescheduled by The Lir Academy, our liability is strictly limited to the refund of the course tuition fee or the provision of a deferred place. The Lir Academy accepts no liability for any indirect, consequential, or third-party losses incurred by participants, including but not limited to travel costs, flight bookings, accommodation, or visa fees. All participants—particularly international students—are strongly advised to purchase refundable or flexible travel and accommodation arrangements and to hold adequate travel insurance.

7. The Lir Academy reserves the right to change the tutor team on any course at any stage of its duration.

8. Gifting courses to friends / family - please note that no exceptions will be made to our standard cancellation policy for customers who have purchased courses for a friend or family member, who end up being unable or uninterested in attending the course. Please contact info@thelir.ie if you would like to hear more about our Gift Vouchers.

9. CODE OF CONDUCT - The Lir Academy prides itself on providing all our staff, students and course participants with a vibrant, dynamic and safe working environment. As an Academy, we are committed to welcoming an inclusive and diverse

range of people into our organisation. We welcome all persons regardless of gender, ethnicity, sexual orientation, religion, civil or family status, age, disability, or race. The Lir Academy operates a zero-tolerance policy regarding bullying and harassment of any nature and will expel without refund any person(s) found to be engaged in bullying or anti-social behaviour of any kind. A comprehensive listing of all Lir Academy policies is available here <https://thelir.ie/policies>

10. The Lir Academy operates a zero-tolerance policy regarding abusive, offensive, threatening, or harassing behaviour directed toward our staff, tutors, or students. This policy applies to all forms of communication including phone calls, emails, messaging, social media, and in-person interactions at any stage, whether prior to, during, or after booking. The Lir Academy reserves the absolute right to refuse admission, cancel enrolment without a refund, or terminate communication with any individual who breaches this standard of conduct.

11. Students are expected to conduct themselves in a professional manner at all times.

12. Students are expected to be punctual for all classes. Persistent tardiness will not be tolerated and may result in the student being removed from the class without a refund.

13. Persistent non-preparation for class or code of conduct breaches may lead to dismissal without refund following prior warning.

14. Photography, audio, or video recording by students during classes is strictly prohibited without prior written permission. The Lir Academy retains ownership of all course materials provided.

15. The Lir Academy may capture recordings of short courses. All audio and video recordings captured by The Lir Academy during classes, workshops, or performances are created solely for training, educational assessment, and diagnostic purposes. This is for internal use only. Where images or recordings are intended for external promotional, marketing, or social media use, students will be provided with an explicit opportunity to opt in prior to publication. Students may withdraw consent for promotional media at any time by contacting shortcourses@thelir.ie.

The Lir Academy retains full intellectual property rights over all course footage and materials. Students are not entitled to copy, download, distribute, or retain copies of class recordings or showcase footage for personal use, showreels, or social media unless explicitly authorised in writing by management

16. Courses may involve physical exertion, movement, and tactile instruction. Students are responsible for informing tutors of any pre-existing medical conditions, physical injuries, or accessibility needs prior to the start of class.

17. The Lir Academy accepts no liability for loss, theft, or damage to personal belongings brought onto academy premises.

18. The Lir Academy is not liable for failure to perform its obligations if caused by events beyond its reasonable control (e.g., extreme weather, utility failure, or government restrictions). In such cases, reasonable efforts will be made to reschedule affected sessions.

19. The Lir Academy reserves the right to alter course content, timetable structure, venue location, or teaching staff where necessary.

20. Courses are subject to minimum enrolment numbers; if a course does not reach capacity and is cancelled prior to starting, a full refund or transfer will be issued.

21. Personal data provided during booking will be processed in accordance with the EU General Data Protection Regulation (GDPR) and our Privacy Policy (available at <https://www.thelir.ie/policies>) solely for administration, course delivery, and student safety.

22. These Terms and Conditions shall be governed by and construed in accordance with the laws of Ireland. Any disputes arising shall be subject to the exclusive jurisdiction of the Irish courts.